



# WITHDRAWAL DECLARATION FORM

## DECLARANT INFORMATION

FULL NAME / BUSINESS NAME .....  
FULL NAME OF LEGAL REPRESENTATIVE .....  
VAT NO. .... TAX OFFICE .....  
TELEPHONE NO..... MOBILE NO. .... EMAIL .....  
ADDRESS .....  
SUPPLY NUMBER ..... ESTABLISHMENT ADDRESS .....  
CONTRACT NUMBER ..... CONTRACT DATE .....

By signing this document, I declare that I exercise my right to withdraw from the aforementioned Electricity Supply Contract within the statutory period of fourteen (14) calendar days from its signature. I exercise my above right to withdraw due to<sup>1</sup> .....

Date:

The Declarant

## WITHDRAWAL PROCEDURE

### A. Contract category

I. For contracts for the supply of electricity concluded remotely or outside commercial premises

Unless the exceptions provided for in article 3(l) of Law 2251/1994 apply, the client may withdraw from an electricity supply contract concluded remotely or outside commercial premises without stating any reasons and free of any charge, within a period of 14 calendar days from the signature of the contract in question.

II. For contracts other than those concluded remotely or outside commercial premises

For an electricity supply contract other than those referred to in point (I) above, the client may withdraw from the contract within 14 calendar days from signature only if, at the time the contract was concluded the client was not informed by the Supplier, in accordance with the provisions of article 4 of Law 2251/1994, of the identity of the supplier (name, registered office, telephone numbers, etc.), of the main features of the electricity supply program and/or the accompanying promotion chosen (minimum validity duration, contract termination terms, etc.), of the supply charges (competitive charges) of the Supplier, as well as of the procedure and terms of payment of issued consumption bills.

### B. Means of submitting the withdrawal declaration

The right to withdraw is exclusively exercised in writing. For its exercise, the client must send either this document completed and signed or other specific and explicit declaration to the Supplier demonstrating its decision to withdraw from the contract. The aforementioned dispatch may take place exclusively in one of the following ways:

A) via a message sent to the electronic address [cs@nrg.gr](mailto:cs@nrg.gr)

B) by post to the address 168 Kifissias Avenue & Sofokleous Street, 15126 Amaroussion, Attica.

The client bears the burden of proving that they exercised their right of withdrawal.

Note:

<sup>1</sup> Completed only for contracts other than those concluded remotely or outside commercial premises.